

# Transforming DOE Electronic Records Management via Partnerships



#### **RMA/ECMS Solutions**

**Nyja Defrank**, Senior Records Management Analyst Office of the ACIO for IT Planning, Architecture, and E-Government April 16, 2012





## Panel Members and Topics

Nyja DeFrank, DOE OCIO Senior RM Analyst, RM Division (Germantown, MD – HQ)

Topic: "Transforming DOE Electronic Records Management via Partnerships –

RMA/ECMS Solutions"

**Steven VonVital**, DOE EERE CIO (Washington, DC – Program)

Topic: "Automated Records Management"

Pamela Thurman, DOE EM Hanford Site Records Officer (Richland, WA – Field)

Topic: "Information at the Point of Performance - Integrated Document

Management System (IDMS)"

**Bob Walker**, DOE LM Management Analyst (Morgantown, WV – Program)

Topic: "Legacy Management: DOEs Partner for Long Term Storage"





## Opening Remarks

- OCIO Records Management (RM) Revitalization Drivers
- Transformation Goals
- Where We Are Today: OCIO RM Revitalization Efforts...
- Transformation Plan
- RMA/ECMS Concept
- Contact Information
- Panel Presentations: DOE RMA Success Stories...
- Questions and Answers





### OCIO RM Revitalization Drivers

- **✓ Public Trust**
- ✓ Accountability
- ✓ Transparency

FY2012-2017 OCIO IT Strategic Plan

**Strategic Goal 3, Objective 3:** Revitalize the records management program to raise general awareness and develop plans (Federal Records Act; Paperwork Reduction Act; DOE Orders 243.1A; 243.2; 36 CFR, Chapter XII, Subchapter B)

- Amended DOE Records Management Order 243.1A Records Management Program, November 7, 2011
- DOE IG Audit Report Recommendations Follow-up Audit on Retention and Management of the DOE's Electronic Records (DOE/IG-0838), September 2010
- Presidential Memo Response: Managing Government Records, November 28, 2011





#### **Transformation Goals**

- Improve the DOE Records Management Program by:
  - Promoting partnership and collaboration
  - Enhancing RM performance
  - Achieving cost savings
  - Ensuring business value
  - Avoiding risks
  - Improving electronic records management
  - ✓ Revitalize the Records Management program to raise awareness and develop plans: FY2012–2017 OCIO IT Strategic Plan, Goal 3, Objective 3





## Where We Are Today

#### Revitalizing the DOE OCIO RM Program

- Updating RM Policy, Procedures, and Guidance
- Developing online RM Training
- Enhancing RM Partnerships:
  - Leadership
  - General Counsel
  - Stakeholders
  - Employees (RM Customers)
- Improving RM Governance
- Transforming Electronic Records Management





## Where We Are Today (cont.)

Submitted DOE RM Improvement Plan to NARA

Presidential Memo – Managing Government Records

#### Completed RMA Benchmarking Study

- Identified best RMA solutions within DOE
- Partnered with Gartner, Inc. to identify best industry
  RMA solutions
- Offer 4 to 5 RMA solutions DOE-wide



- Enhances RM Communication and Sharing
- Supports Electronic Collaboration





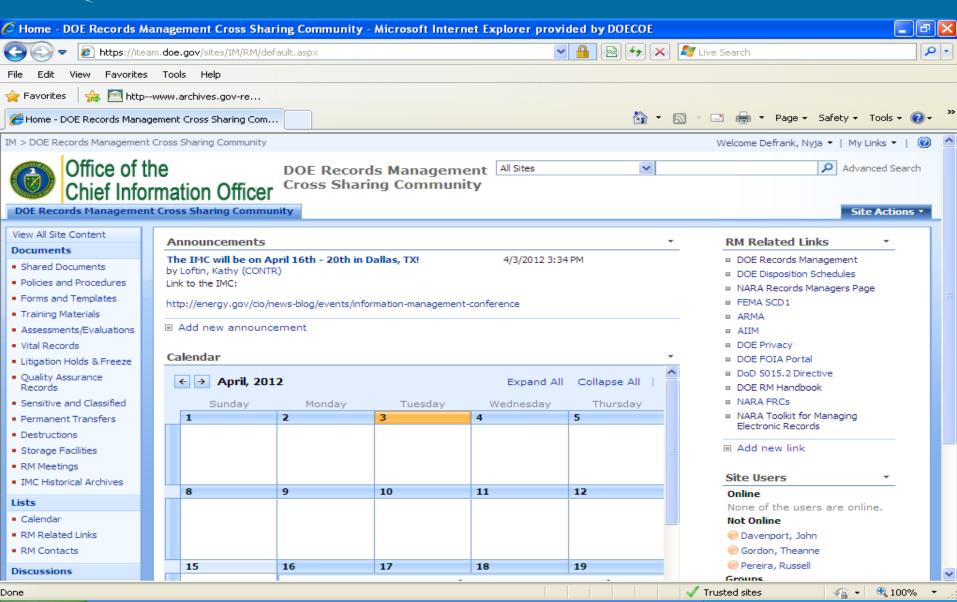


🚧 start

Microsoft Lync ...

Inbox - Microsof...

## INFORMATION Snap Shot of RM Collaboration Site



Microsoft Power...

🖊 Home - DOE Rec...



## Where We Are Today (cont.)

#### Created RMA Email Pilot/ECMS Project Plan

- Four phased approach
- Phase I (FY 2012):
  - Selected best RMA **email** solution
  - Partnered with EERE for RMA solution/planning
  - Implementing OCIO RMA email solution
- Phase II (FY 2012):
  - Build out RMA email system storage
  - Develop system policy and procedures



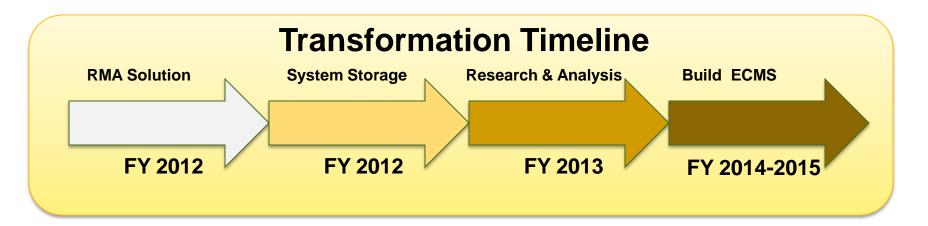


#### Transformation Plan

- Phase III and IV Overview
  - Phase III: Conduct research and analysis to identify OCIO data sources

✓ Transforming with technology

- Develop Implementation Plan for each data source
- Phase IV: Implement RMA/Enterprise Content Management System (ECMS)
  - Connect data sources to RMA/ECMS





## Transformation Plan (cont.)

 Offer as a Service via the DOE Common Operating Environment, Energy IT Services (DOECOE EITS)

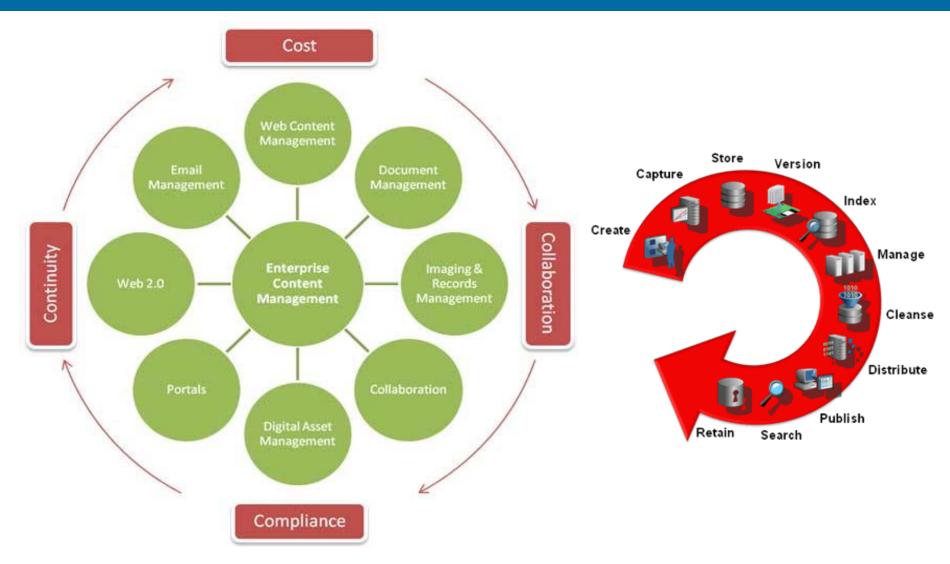


- √ Capture and manage all OCIO records
- ✓ Security controls support accurate disposition
- ✓ Streamline costs into one system
- √Go green via digitizing paper
- √ Centralization supports global search





## RMA/ECMS Concept





#### **Contact Information**

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#### **Panelist Presentations**

## **DOE RMA Success Stories...**



#### Steven VonVital, EERE CIO

"Automated Records Management"

#### Pamela Thurman, EM Hanford Site RMFO

"Information at the Point of Performance Integrated Document Management System (IDMS)"

#### Bob Walker, LM Management Analyst

"Legacy Management: DOEs Partner for Long Term Storage"





## Questions



